



## higher education & training

Department:  
Higher Education and Training  
REPUBLIC OF SOUTH AFRICA



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**To: Central Johannesburg TVET College Students**  
**Cc: Campus Managers and SSS Officials**

**From:**  
**Deputy Principal: Academic Affairs**  
**Acting Deputy Principal: Finance**  
**Student Financial Aid Office**

Dear Student

**RE: Non-payment of student bursary allowances**

It has been brought to the attention of the Student Financial Aid Office that some students of the Central Johannesburg TVET College have not yet received bursary allowances.

The Student Financial Aid Office has been communicating with the various stakeholders, including NSFAS, GCRA and W&R SETA regarding non-payment of allowances.

Due to the lockdown and no physical interaction allowed, the Student Financial Aid Office has set up the following central mailbox to receive all bursary related queries:

[Bursaries@cjc.edu.za](mailto:Bursaries@cjc.edu.za)

We therefore urge that all students kindly please direct their queries to this mailbox to allow the Student Financial Aid Officials to assist on the query.

We are currently discussing a self-service platform on ITS as well as setting up a CJC Bursaries WhatsApp platform to make communication easier between the students and the Financial Aid Office.

The NSFAS together with the College have summarized the current status of all CJC students. The table below explains what your status means:

Awaiting Evaluation	NSFAS have received your application and it is awaiting evaluation.
Awaiting Supporting documents	Please upload your supporting documents on MyNSFAS.  If you are unable to logon or see any changes please ensure that you have re-registered as previously communicated by NSFAS. Refer to the NSFAS website for detailed instructions on how to re-register.  Students who received a WhatsApp message from NSFAS to upload the documents, need to also upload their documents on the same WhatsApp number.
Eligible Awaiting Academic Results	The results have not been provided by the Department. The College has requested to send results directly to the NSFAS for returning students.  Students who studied at another college previously are to please inform us.
SOP /LAF Received	NSFAS have received your registration data and payments will be in the next payment run.
Missing registration	NSFAS have provided a list of students for which the registration data must be re-submitted. The college will resubmit the missing registrations.

It must also be highlighted that the College acknowledges the outstanding GCRA and W&R SETA 2019 payments. The Student Financial Aid Office will continue to engage with the bursary administrators to ensure that payment is made timeously.

We urge you to please re-register your MyNSFAS account if you have not done so already, this will allow you to review your status and follow up accordingly.

Be safe, stay at home and wash your hands regularly. We wish you all the best through Stage 4 of the National Lockdown.

Kind regards,



Mr SR Merton

Deputy Principal: Academic Affairs  
Central Johannesburg TVET College



Mrs S Dawood-Esakjee

Acting Deputy Principal: Finance  
Central Johannesburg TVET College