



National Student Financial Aid Scheme

OFFICE OF THE CHIEF OPERATIONS OFFICER
COMMUNIQUE NO. 3 OF 2021
(FOR TVET COLLEGES ONLY)

TO: ALL TVET COLLEGE PRINCIPALS

CC: CHIEF FINANCIAL OFFICERS
FINANCIAL AID OFFICIALS/ STUDENT SUPPORT SERVICE MANAGERS

FROM: NTHUSENG MPHAHLELE
CHIEF OPERATIONS OFFICER

DATE: MAY 20, 2021

SUBJECT: EXTENSION OF THE 2021 CONTINUING TVET COLLEGE STUDENTS APPEALS PERIOD

Dear Principal

The National Student Financial Aid Scheme (NSFAS) has received communication from a few TVET colleges who were unable to meet the appeals submission deadline of May 17, 2021. This was due to various reasons hampering the finalisation of recommendations by the College Appeals Committee and the NSFAS portal availability.

We have taken into consideration the challenges and have resolved that the appeals period be extended to ensure that a maximum number of qualifying students can appeal. The Executive Management of NSFAS has decided to extend the appeals period to **May 31, 2021** at midnight. Colleges must ensure that the recommendations template is uploaded on the portal before this time.

We would like to thank all the colleges who have assisted students in this appeals period thus far and those that have already uploaded their recommendations template.

All bursary officials should refer all NSFAS related queries to their Servicing Administrator.

All operational enquiries should be directed to your servicing administrator and to Ms Lungisa Sishi at lungisas@nsfas.org.za or Ms Phumla Tshilenge at phumlat@nsfas.org.za for escalations.

Sincerely,

Nthuseng Mphahlele
CHIEF OPERATIONS OFFICER

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